

rma form

RMA FORM

Customer

Date of purchase

Maintenance contract validity

Product name <> Rigi/Saenits <> Pilatus/Titlis <> Eiger
<> Matterhorn <> MediaVM

Serial no. of device

Defect (please describe in detail)

I can be contacted by <> Telephone
<> E-mail

Replacement <> Repair device and ship back
<> Send new device (defective device will be sent to Archivista Ltd within 14 days!)

Mode of dispatch for repaired or new device <> Swiss Post
<> DHL
<> Other

Place and time

Please leave empty; for internal use only

RMA number

Contact person

Measure taken

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CH-8132 Egg
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